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ISO/IEC 20000-1:2011 Vs. ISO 9001:2015 Matrix

ISO/IEC 20000-1:2011 ISO 9001:2015 Explanation 5.2 Plan New Or Changed Services 8.3.2 Design And Development Planning Some General Requirements Can Be Taken From ISO 9001 (i.e., Considerations When Determining Stages And Controls For Design And Development), But There Are Many More Requirements In ISO 20000. ISO Feb 1th, 2024

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ITIL 4 And ISO 20000 - Itsmprocesses.com

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